



JABATAN PERKHIDMATAN AWAM
PUBLIC SERVICE DEPARTMENT

MEDIA STATEMENT

**RESPONSE TO “REAL STRUGGLE TO GET MUM’S AID MONEY”
IN VIEWS COLUMN, THE STAR , 11 APRIL 2019**

Reference is made to the issue raised by 'CHARLEMANGE RODRIGUES' published in The Star, dated April 11, 2019, titled 'Real Struggle To Get Mum's Aid Money'.

Public Service Department (JPA) has managed to contact Charlemange Rodrigues to obtain details about her mother's plight. It is confirmed that her mother receives a pension of less than RM1,000.00 per month and is a recipient of *Bantuan Sara Hidup (BSH)*. Based on this information, she has been requested to furnish the required documents to PSD for verification.

PSD will constantly strive to improve its service for its stakeholders. The public is advised to refer to the Frequently Asked Question (FAQ) that has been uploaded in our pension portal for further information. (<http://www.jpapencen.gov.my>)

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JABATAN PERKHIDMATAN AWAM

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